

GNWT Health and Social Services Community Client Feedback

Kòta yagòla Naidik'èzhò naawo eyits'ò Ts'èko k'aawo naawo
Kòta yagòla dòne edàgedi gots'ò nàgogede

October 2004

In October 2004, Client Feedback Forms were placed in community health centres and social services offices across the NWT.

October 2004 k'e, edzanèk'e azhò naidik'èzhò kò gohlj eyits'ò ts'èko k'aawo ginjht'èkò, dòne edàg'wò gogedi gha dii njht'è azhò akò negjwa.

Number of Forms Returned:

▶ NWT-wide	512
▶ Tłıchò Region	34
▶ Gamèti	1
▶ Wekweèti	6
▶ Whati	18
▶ Behchokò	9

Dii haàttò njht'è goghòg'jwa:

▶ Edzanèk'e azhò	512
▶ Tłıchò Nèk'e	34
▶ Gamèti	1
▶ Wekweèti	6
▶ Whati	18
▶ Behchokò	9

The responses you provided were greatly appreciated. We will continue to ask for your feedback to help us provide the best possible services with existing resources. For a more detailed report on NWT-wide results, refer to the website: www.hltss.gov.nt.ca or contact the Communications Unit at (867) 920-8927.

Naxi yatı azhò goghàrò sii gha sii mahs' ts'ıwò. Naxi yatı azhò wet' à gots' àdi sii, eyi yatı t' à, dii asii azhò got' a whela sii t' à nezi naxits' ats' edi ha.

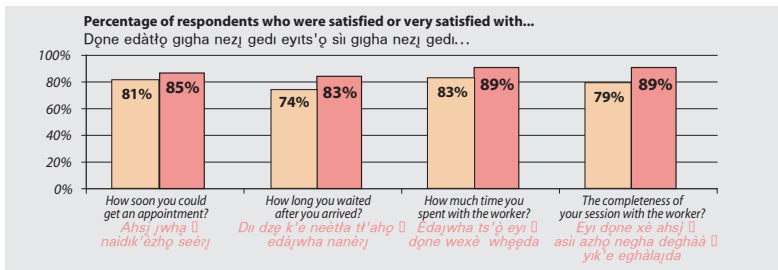
Edzanèk'e azhò dii wegondi deèrò naàhwhò dè, website k'e wek' atah: www.hltss.gov.nt.ca haani-le dè dòne xè gogende gits'ò gahde (867) 920-8927.



Report to Communities in the Tłıchò Region Tłıchò kòta yagòla gid yatı nèt's'ıra

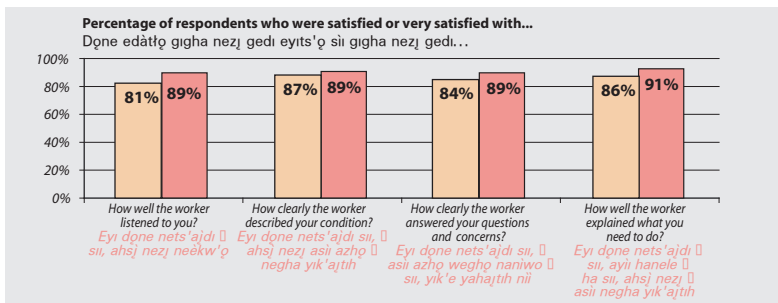
Satisfaction with Timeliness:

Gıgha esànje xè edàg'wha ts'ò wek'e eghàlahòda ha:



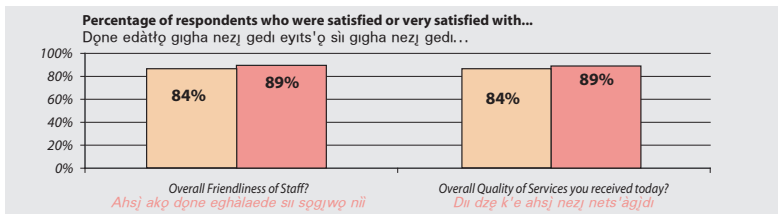
Satisfaction with Communication:

Edàani łets'ò gots'ende ahsj' gıgha nezi:



Overall Satisfaction with Quality and Friendliness:

Ahsj' sòneg'wò eyits'ò deghàà gots'ajdi:



What you LIKE about health and social services:

Naidik'èzhò naawo eyits'ò ts'èko k'aawo naawo ts'òghk'e, ñ nj ayii negha nezi:

- ▶ Friendly Staff
- ▶ Dòne sòng'ıwò
- ▶ Good Staff and Services
- ▶ Dòne nezi dò ts'ò sòg'ıwò xè dòne nezi gıjıj
- ▶ Helpful Staff
- ▶ Dòne ts'àgedi

How you think we can IMPROVE health and social services:

Edàani naidik'èzhò naawo eyits'ò ts'èko k'aawo naawo deèrò ñ nezi ats' ele ha neèwò:

- ▶ More Health Promotion
- ▶ Naidik'èzhò naawo wegondi deèrò gohlj ha
- ▶ More Nurses
- ▶ Naidik'èzhò ts'àdidò deèrò gohlj ha
- ▶ Keep Client Information Confidential
- ▶ Dòne k'ahòtah nindè wegondi wek'èhòdi