

GNWT Health and Social Services Community Client Feedback

Kótah Gonezúu Agót'ée Hé Gots'ádi Gha Déhth't'j Keh
T'áá Azhii Edáth'ij Ghó Kanahédindi

October 2004

In October 2004, Client Feedback Forms were placed in community health centres and social services offices across the NWT.

2004 Mek'eh Detę Zaa zhi, edihth' é daxáde, amii k'ęę eghálaedée t'áá kágógedi ezhi odj di Gots'ádi k'eh NWT zhié medihth' ée yáthela.

Number of Forms Returned:

- ▶ NWT-wide 512
- ▶ Hay River 43

Edánét'e edihth' é góghonoza:

- ▶ Azhó NWT zhié 512
- ▶ Kát't'odeeche 43

The responses you provided were greatly appreciated. We will continue to ask for your feedback to help us provide the best possible services with existing resources.

For a more detailed report on NWT-wide results, refer to the website: www.hthss.gov.nt.ca or contact the Communications Unit at (867) 920-8927.

Azhii ghó edat' é hési meghó gojné. Gonezy nahets'ádi nahe gha nezy, hénjé nahets'ádadahndi, kaondí hénjé azhii t'áh nahets'áidi holli.

Di ghó ek'éndaa ek'eodújá henathę hénjé, di www.hthss.gov.nt.ca jle hénjé di Communications Unit at (867) 920-8927.

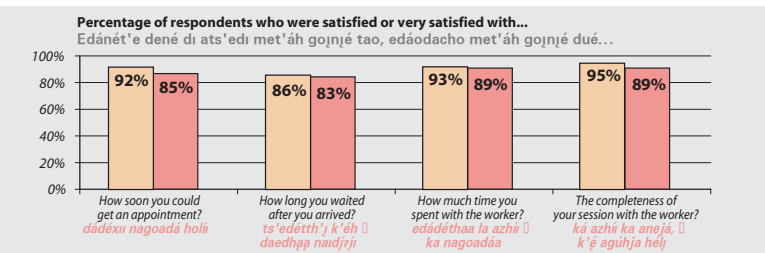
Report to the Community of Hay River

Kát't'odeeche zhié kótah yágóla hési t'áá edágóts'edi gots'ę gondi getsj.

Satisfaction with Timeliness:

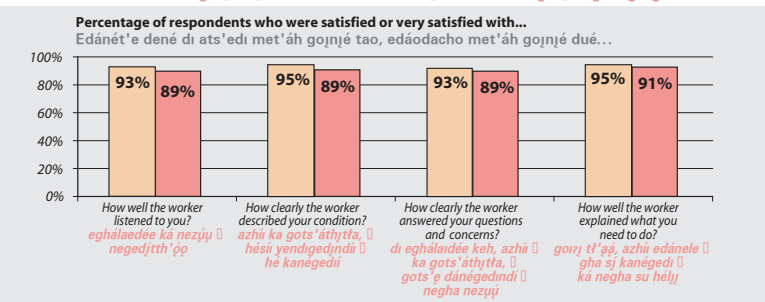
Edádéxi Edádét't'í agot'j meghó njjé:

Hay River HSSA/Kát't'odeeche
NWT-wide/Azhó NWT zhié



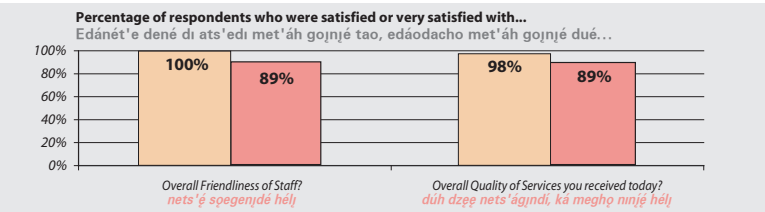
Satisfaction with Communication:

Edádét't'í nets'ę gogende, héh negedéth'ó ghó njjé:



Overall Satisfaction with Quality and Friendliness:

Azhó t'áh neghó sęegenjé gots'ę nets'ágendi edádét't'í met'áh goghó njjé:



What you LIKE about health and social services:

Di gots'ágendi keh azhii t'áh ghó negha genezy

- ▶ Quality of Staff
- ▶ Eghálaedé keh azhii gogha edágej ká nezj
- ▶ Friendly Staff
- ▶ Eghálaedé sęegenjé hési
- ▶ Responsive
- ▶ Edáondí edédjdi, ká yek'ęogedezhó helj

How you think we can IMPROVE health and social services:

Edádenendí t'áá dúle denda di gots'ágendi keh gonezy eghálagenda

- ▶ More Staff
- ▶ Eghálaedé denda hénjé
- ▶ Continuity of Staff
- ▶ Eghálaedé keh kii ezhi hét'ii agjt'e hénjé
- ▶ More Efficient Paperwork
- ▶ Edihth' é met'áots'edéthi gha hési