

GNWT Health and Social Services Community Client Feedback

Kótah Gonezúu Agót'ée Hé Gots'ádi Gha Déhth'í Keh
T'áa Azhí Edáthí? Ghó Kanahédíndí

October 2004

In October 2004, Client Feedback Forms were placed in community health centres and social services offices across the NWT.

2004 Mek'eh Detę Zaa zhi, edihtí'é daxáde, amii k'ęę egháladée t'áa kágógedí ezhi odj dı Gots'ádi k'eh NWT zhié medihtí'ée yáthela.

Number of Forms Returned:

▶ NWT-wide	512
▶ Deh Cho Region	54
▶ Fort Liard	2
▶ Fort Providence	11
▶ Nahanni Butte	2
▶ Fort Simpson	39

Edánét'e edihtí'é góghonozha:

▶ Azhóq NWT zhié	512
▶ Deh Cho K'éozhie	54
▶ ?Acho Dene Kóęé	2
▶ Deh Gáh Gotıę Kóęé	11
▶ Łıdılı Kóęé	2
▶ Nahzaa ndée	39

The responses you provided were greatly appreciated. We will continue to ask for your feedback to help us provide the best possible services with existing resources.

For a more detailed report on NWT-wide results, refer to the website: www.hltss.gov.nt.ca or contact the Communications Unit at (867) 920-8927.

Azhii ghó edatí'é hési ghó meghó gojné. Gonezu nahets'ádi nahe gha nezu, hénjdé nahets'ádadahndi, kaondi hénjdé azhii t'áh nahets'áidı holi.

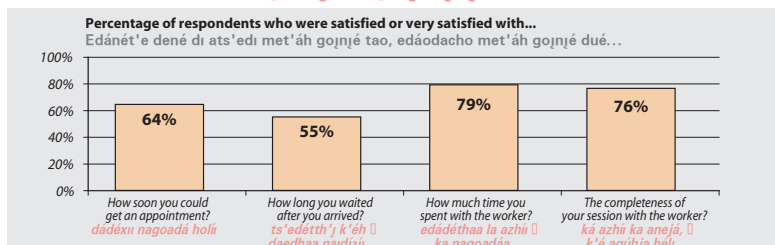
Dı ghó ek'éndaa ek'eodújá henathé hénjdé, dı www.hltss.gov.nt.ca ıle hénjdé dı Communications Unit at (867) 920-8927.



Report to Communities in the Deh Cho HSSA Deh Cho zhié kótah yágóla hési t'áa edágóts'edi gots'ę gondı getsı

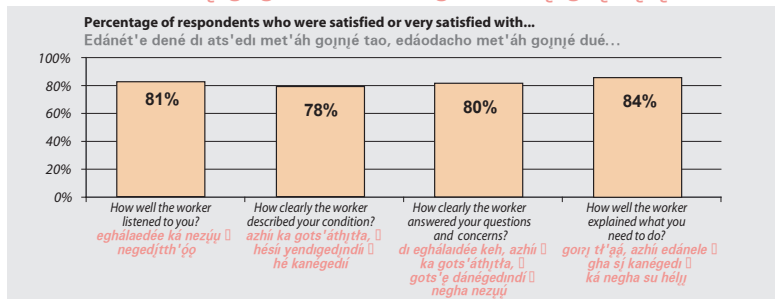
Satisfaction with Timeliness:

Edádéxii Edádét'í agot'ı meghó nıjné:



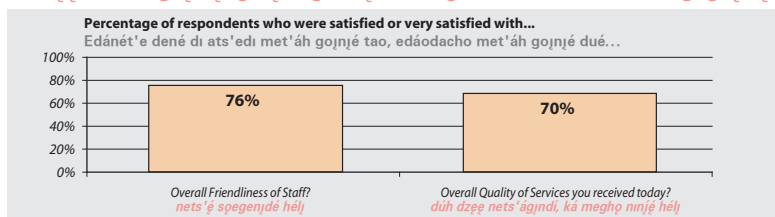
Satisfaction with Communication:

Edádét'í nets'ę gogende, héh negedéth'ó ghó nıjné:



Overall Satisfaction with Quality and Friendliness:

Azhó t'áh neghó sęegenjdé gots'ę nets'ágendı edádét'í met'áh goghó nıjné:



What you LIKE about health and social services:

Dı gots'ágendı keh azhii t'áh ghó negha genezu

- ▶ Friendly Staff
- ▶ Egháladee sęegenjdé hésiı
- ▶ Quality of Staff and Services
- ▶ Egháladee keh azhii gogha edáge?ı ka nezu
- ▶ Responsive
- ▶ Edáondı edédıdı, ka yek'ęogedzhó héli

How you think we can IMPROVE health and social services:

Edádenendı t'áa dúle denda dı gots'ágendı keh gonezu eghálagenda

- ▶ Shorter Waiting Times
- ▶ Náets'edéh?ı goa
- ▶ More Nurses
- ▶ Denda náıdık'ęozhó hénjdé
- ▶ Friendlier Staff
- ▶ Egháladee keh genezu goa hénjdé
- ▶ A Permanent Doctor
- ▶ Naıdık'ęozhó ezhi hét'ıı ęt'e hénjdé