



MINISTERIAL DIRECTIVE

Department of Health and Social Services

Program Standards:
Home Care
MD: 2001-02

1. Background

Community and regional health and social services boards are responsible for operating, managing and controlling publicly funded health and social programs, services and facilities. Boards are responsible for ensuring that clients receive adequate and up-to-date care which encourages the greatest degree of well-being and independence possible.

2. Purpose

This Directive requires all community and regional health and social services boards to adopt the attached Homecare Standards and develop procedures to meet the criteria outlined.

These standards replace the previously released *Co-ordinated Homecare Standards and Procedures Manual* and are expected to enhance programs and services while promoting the following goals:

- 1) Ensuring that Homecare clients:
 - have access to northern programs and services as close as possible to their home communities;
 - receive the most progressive care in the safest environment;
 - have been made aware of their rights and responsibilities and that these rights and responsibilities are protected;
 - have access to services promoting the highest degree of independence in the least restrictive environment.
- 2) Ensuring that community and regional health and social services boards take appropriate steps, including staff orientation and training, to maintain high quality programs, services and facilities.

Community and regional health and social services boards are responsible for implementing these standards within 90 days of coming into force (as outline in s.6). The Community Programs and Services Division of the Department of Health and Social Services is responsible for ensuring that Boards are enforcing these standards.



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3. Definitions

- 1) **Board** means a Board of Management established pursuant to section 10 of the *Hospital Insurance and Health and Social Services Administration Act* or an organization contracted by the Department pursuant to section 18 of the *Hospital Insurance and Health and Social Service Administration Act*;
- 2) **Health and social services facilities** mean facilities that boards are responsible for, as set out in the Ministerial Directive on Board Roles and Responsibilities or in Board contracts and contribution agreements.

4. Exceptions and Restrictions

None

5. Amendment


This Directive may be amended in writing by the Minister from time to time.

6. Coming into Force

This Directive comes into effect on the date of signing.



Jane Greenewegen
Minister of Health and Social Services



Date