



1-888-255-1010



Tele-Care NWT

Two Years in Review

These are just some of the reasons why people are calling Tele-Care NWT:

2004/2005	2005/2006
Cough – Children	Vomiting
Chest Pain – Adult	Chest Pain – Adult
Vomiting – Children	Cough – Children
Colds – Children	Diarrhea – Children
Diarrhea – Children	Colds – Children

Here are the most common ways people are hearing about Tele-Care NWT:

- Repeat Caller
- Friend or Family
- Community Health Representative
- HSS Nurse
- Magnets

Total Number of Calls

HSS Authority	2004/2005	2005/2006
Beaufort-Delta	163	297
Sahtu	108	204
Deh Cho	88	182
Tlicho	56	138
Yellowknife	3157	3621
Hay River	344	459
Fort Smith	90	186
None Specified	13	22
Total	4019	5109

Who's Calling?

	Female	Male	Did Not Specify
2004/2005	2231	1094	694
2005/2006	3928	817	364

Where to find information about Tele-Care NWT and its resources:

- Visit the Health and Social Services Website to download posters www.hthss.gov.nt.ca
- The inside cover of the **NWT Phone Book**
- Call HSS Tele-Care NWT Coordinator at (867) 873-7039
- Call Clinidata NWT Liason (867) 873-5525
or Call Tele-Care NWT yourself 1-888-255-1010

Interesting Tele-Care NWT Facts

Callers are asked what their original plan was prior to phoning Tele-Care NWT. Most common answers over the past two years have been:

- Would have gone to the emergency department;
- Would have called the emergency department;
- Would have waited to see;
- Would have called a health care professional;
- Would have treated at home.

After calling Tele-Care NWT, callers were recommended to do the following:

- Make an appointment with a physician;
- Use self-care techniques taught by the Tele-Care Nurse;
- Go to the emergency department.

Tele-Care NWT is helping the residents of the Northwest Territories take responsibility for their own health one call at a time by teaching self care techniques to the many callers of the Northwest Territories.



Disbursement Date: August 2006

Tele-Care NWT 1-888-255-1010

24 Hours a Day • 7 Days a week/24 heures sur 24 • tous les jours 1-888-255-1010 (TDD/TTY)



Info-Soins TNO