



1-888-255-1010

Tele-Care NWT



June/July 2006 Update

Success Story



For the Antoine family, Tele-Care NWT has helped out more than once with tummy aches, bumps and bruises and this month, itchy mosquito bites.

"Some days, when the kids aren't well, it just doesn't seem worth it to go to the emergency room when you know you can just call Tele-Care NWT. Especially on evenings and weekends, when there are limited options, it is nice to know that I or my husband, Dene-za, can talk to someone right away who can help us figure out what to do about a sore tummy or a fever. I trust the nurses at Tele-Care NWT to advise me on the best plan for my children and to get us through the night," says Heather Antoine, mother to K'a and Lucia Antione and wife of Dene-za Antione.

If you have had a successful experience with Tele-Care NWT or know someone who is willing to share their story in next month's newsletter, please let us know. Contact the Tele-Care NWT Program Coordinator at (867) 873-7039.

Mosquitoes caused enough of an itch for parents to call Tele-Care NWT to get some relief from all the bugging!

Here are a few other reasons people called Tele-Care NWT in June and July (2006):

- Vomiting – Children
- Female Abdominal Pain – Adult
- Chest Pain – Adult
- Information Only – Adult

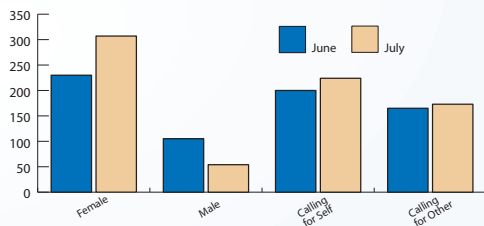
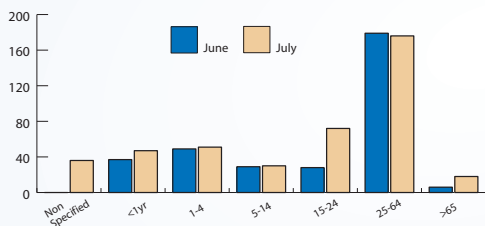


Total Number of Calls

Location of callers by Health and Social Services Authority:

HSS Authority	June	July
Beaufort-Delta	21	35
Sahtu	9	19
Deh Cho	13	12
Tlicho	6	13
Yellowknife	259	255
Hay River	45	49
Fort Smith	6	8
None Specified	6	6
Total	365	397

Who's Calling Tele-Care NWT?



Here are the most common ways people heard about Tele-Care NWT in June and July, 2006:

- Repeat Caller
- Health and Social Service Provider - Nurse
- Friend or Family Member
- Health and Social Service Provider - Other
- Health and Social Service Provider - Community Health Representative
- Phone Book
- Magnets



Disbursement Date: September 2006

Tele-Care NWT 1-888-255-1010

24 Hours a Day • 7 Days a week/24 heures sur 24 • tous les jours 1-888-255-1010 (TDD/TTY)

